Group Dynamics

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Social Sport Psychology

Sport Psychology

The study of behaviour, cognitions, and feelings of individuals in sport and physical activity settings

Social Psychology

The study of the manner in which behaviour, thoughts and feelings are influenced by the behaviour and the characteristics of others

Social Sport Psychology

The study of how behaviour, cognitions and feelings of individuals (sport and physical activity participants) are influenced by others (coaches, teachers, officials, teammates, leaders, parents).

Social Sport Psychology

- Group Processes & Team Functioning
- Group Cohesion
- Leadership
- Communication and Coach-Athlete relationships
- Social support

Group development – processes linear perspective cyclical perspective pendular perspective

Group Structures roles norms

Group deficiencies
Social Loafing

Developing effective teams

Team

a group of people who must interact with each other to accomplish shared objectives (Carron & Hausenblas, 1998)

Team Development

Linear perspective

Cyclical perspective

Pendular perspective

Team Development – Linear perspective

Groups progress through stages in linear fashion; when issues that arise are successfully dealt with, the group progresses to subsequent stages

Tuckman's (1965) four stages

- Forming familiarization, social comparison, possible roles
- Storming resistance to leader, resistance to control, interpersonal conflict
- Norming solidarity and cooperation, sense of unity
- Performing stability, common goals, solving problems, group processes, growth

Although most groups go through all four stages, the duration and the sequencing of the stages may differ

Team Development – Cyclical perspective

Groups follow the patterns of actual life – birth, growth, death

Emphasis on terminal phase before dissolution

As the group develops, it psychologically prepares for its breakdown

Mostly applicable in exercise groups and recreational teams

Team Development – Pendular perspective

Groups do not progressively move through stages in linear fashion. The dynamic of a group depends on the demands of the environment, situational factors, and the characteristics of members

The development may include several stages which may occur or not, going from one stage to a subsequent and back or forth

Example (Indiana University basketball team)

Orientation

cohesion and feelings of unity are high

Differentiation and conflict

group breaks into smaller units, conflict

Resolution and cohesion

cohesion increases to face common threats and pursuit common goals

Differentiation and conflict

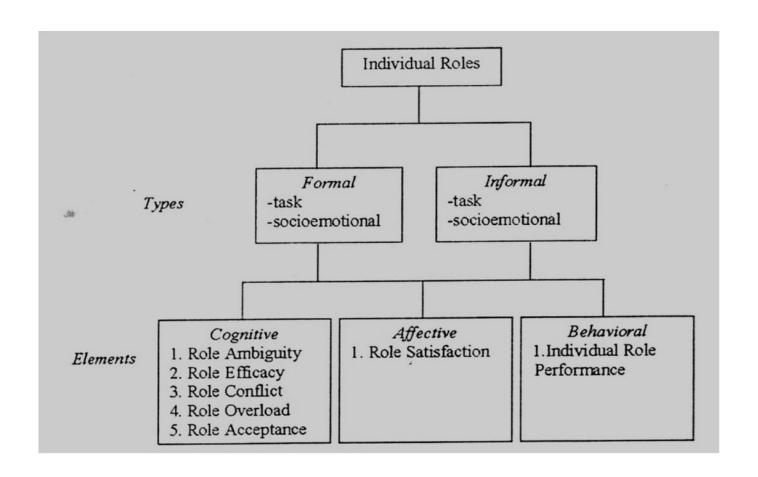
unity is weakened as a function of differentiation that occur

Termination

ending of season – cohesion depends on success

Team Structures - Group Roles

Behaviours required or expected of a person at a certain position in a group



Group Roles - Types

Formal vs Informal roles

formal: dictated by the position of a member (e.g. play-maker, captain)

informal: evolving from interactions (e.g. the 'psych-up' guy)

Task oriented vs Socio-emotional

task oriented: related to the accomplishment of group's objectives socio-emotional: related to the integration and harmony of the group

Group Roles – Cognitive elements

Role Clarity (vs role ambiguity)

the understanding of what is required or expected from a member ambiguity negative relation with role efficacy (Beauchamp & Bray, 2001), cohesion (Eys & Carron, 2001), positive relations with anxiety (Beauchamp, Brey, Eys, & Carron 2003)

Role efficacy

members' beliefs about their capabilities to successfully perform interdependent role functions

positively related to role performance (Beauchamp, Brey, Eys, & Carron 2002; Bray, Balaguer, & Duda, 2004)

Role Acceptance

the acceptance of the role assigned to a member related to role satisfaction (Bray, 1998; Eys & Carron, 2003)

Group Roles – Cognitive elements

Role Conflict

despite the clarity and acceptance of the role a member cannot accomplish the required behaviours due to personal factors (e.g. ability, motivation, resources) and possibly other congruent 'roles' (e.g. school requirements, family) negatively related to role efficacy (Beauchamp & Brey, 2001)

Role overload

roles a person is expected to fulfill exceed capabilities (quality or quantity)

Group Roles – Affective elements

Role satisfaction

satisfaction resulting from the perception of one's role as fulfilling – affective indication of role acceptance (related to acceptance, but not identical) positively related to cohesion, role efficacy, and negatively to ambiguity (Beauchamp, Brey, Eys, & Carron 2005; Bray, 1998)

Group Roles – Behavioural elements

Role performance

the outcome associated with individuals' roles

Team Structures - Group Norms / Rules

Standards of behaviour that are established

Rules regarding the functioning of a group

Norms: more strict and stable

Rules: more flexible and situation specific

Norms and rules can have a positive impact in facilitating procedures, communication, productivity, and effectiveness

Nature of Group Norms

Descriptive

represent standards of behaviour

Evaluative

establish priorities for different behaviours, marking some as more valuable than others

<u>Informal</u>

not formally adopted, but rather emerged and accepted through group processes

Discreet

taken for granted and becoming an issue when violated

<u>Flexible</u>

small deviations may be permitted

Internalized

adhered for satisfaction, not fear

Stable

resistant to change

Conformity to Group / Social Norms

https://www.youtube.com/watch?v=NyDDyT1IDhA (original)

https://www.youtube.com/watch?v=BOBhKR4MK3w (pop)

https://www.youtube.com/watch?v=o8BkzvP19v4 (funny)

Conformity to Group / Social Norms

The Solomon Asch experiment

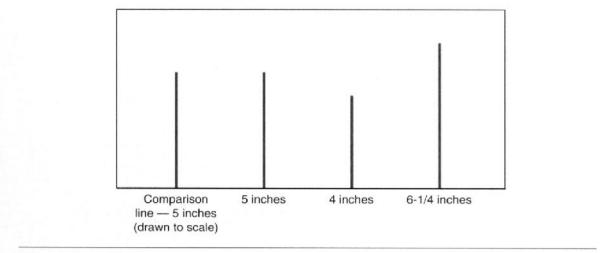


Figure 7.1 Typical comparison lines used in Asch's study of group effects on individual judgments.

33% of participants conformed to the group norm on 50% of the times 25% of participants consistently maintained a correct answer

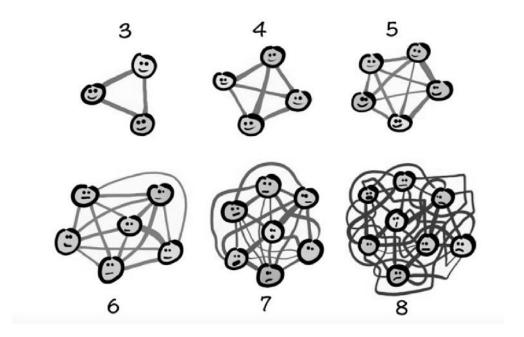
Group deficiencies

https://vimeo.com/4192258

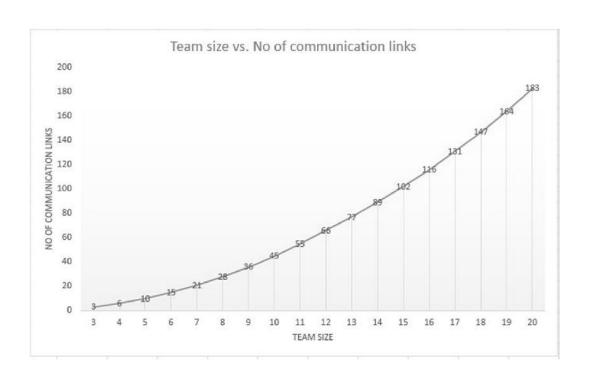
Group deficiencies

Size

the bigger the group, the bigger the loss of individual performance



Group deficiencies



Group deficiencies

The Ringelmann effect

Kravitz & Martin (1986); (b) Ingham et al. (1974); Latanne et al. (1979)

	f Ringelmann's res Adapted from Krav			~ .
No. of Individuals	No. of Coordination Links	Relative Performance per Person	Group Productivity	Process Losses
1	0	1.00		
2	1	0.93	1.86	0.14
3	3	0.85	2.55	0.45
4	6	0.77	3.08	0.92
5	10	0.70	3.50	1.50
6	15	0.63	3.78	2.22
7	21	0.56	3.92	3.08
8	28	0.49	3.92	4.08

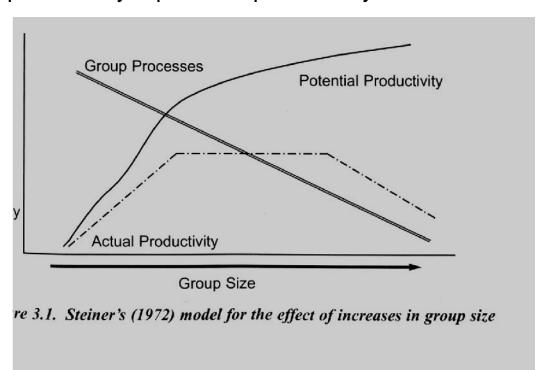
Group deficiencies

Size

the bigger the group, the bigger the loss of individual performance

Faulty processes (Steiner, 1972)

motivation losses (mainly), coordination losses actual productivity = potential productivity – losses due to faulty processes



Group deficiencies - Social Loafing (why)

Reduced effort input due to motivational losses

allocational strategy (identification of input when alone)

minimizing strategy (non-identification of input when in group)

social impact (external force to perform divided by number of members)

diffusion of responsibility

identifiability

Deindividuation (similar to identifiability)

attention to specific aspects of oneself are prevented

absence of self-monitoring

unawareness of results of one's actions

absence of social comparison (standards of performance)

Equity of effort

individuals reduce effort because they expect others to reduce effort

Group deficiencies - Social Loafing (why)

Personal involvement in the task lack of involvement, intrinsic interest, meaning, impact

Personal involvement in the group (positive or negative effect) relationships with others proximity of group

Task difficulty (positive effect) challenging tasks vs simple tasks

Group deficiencies - Social Loafing (when)

- Individual output cannot be independently evaluated
- The task is perceived as non-meaningful
- Individual involvement is low
- No comparisons to standards can be made
- Lack of relationships bonding between group members
- Members perceive others as high in ability
- Individual contribution is perceived as redundant

Creating Effective Teams – Reducing social loafing

Emphasize individual pride and unique contributions reinforcement, responsibility, team-spirit

Create facilitative rules/norms
together with team members
not to punish but to develop team identity

Increase the identifiability of individual performance observing, videotaping, personal analysis, performance features

Identification of others' roles and importance Alternate team roles – positions Create smaller units

Determine situation in which loafing appears analyze tactics and strategies in competition situations

Individual discussion meetings talk through loafing with athletes

Creating Effective Teams

Builds upon the perceptions of the interrelationships between members (and coach)

- Social support
- Proximity
- Distinctiveness
- Fairness
- Similarity

Creating Effective Teams – Social support

"exchange of resources between at least two individuals perceived by the provider or the recipient to be intended to enhance the well-being of the recipient" (Shumaker & Brownell, 1984)

Listening support

listening without giving advice or judgment social events outside the typical environment – roles informal meetings between team and support groups communication training for active listening

Emotional support

providing comfort and caring
discuss – train leaders
encourage emotional support among group members

Reality - Confirmation support

confirming member's perception on situational appraisals
discussion meeting about current matters (sport related or not)
create mentoring dyads (or groups) involving experienced-non
experienced members / younger-older members

Creating Effective Teams – Social support

Task-appreciation support

acknowledging efforts and provide appreciation

reinforce consistently goal attainment

provide specific feedback on task accomplishments

Task-challenge support

challenging creative thinking, excitement, involvement promote team responsibility and norms train staff to provide challenging feedback for goal setting

Personal assistance support

providing services not related to the sport context walking/driving someone home value members interaction in personal life

Creating Effective Teams

<u>Proximity</u> – Create close relationships between members Locker rooms, traveling, room-mating, team-meetings, social meetings

<u>Distinctiveness</u> – Create a sense of uniqueness uniforms, mottoes, moves, communication codes

<u>Fairness</u> – Take care of issues regarding trust, equity, opportunities

Similarity – Attitudes, Goals, Expectations, Roles, Rules

Conceptual model of cohesion

Antecedents - Consequences
environmental factors
personal factors
leadership factors
team factors

Cohesion – Performance relationship

Other correlates

Measurement

Enhancing cohesion in teams

"Total field of forces that act on members to remain in the group"

"The resultant of all forces that acting on members to remain in the group" (Festinger et al., 1950)

"The degree of unification of a group" (Van Bergen & Koekebekker, 1959)

"The resistance of group to disruption" (Gross & Martin, 1952)

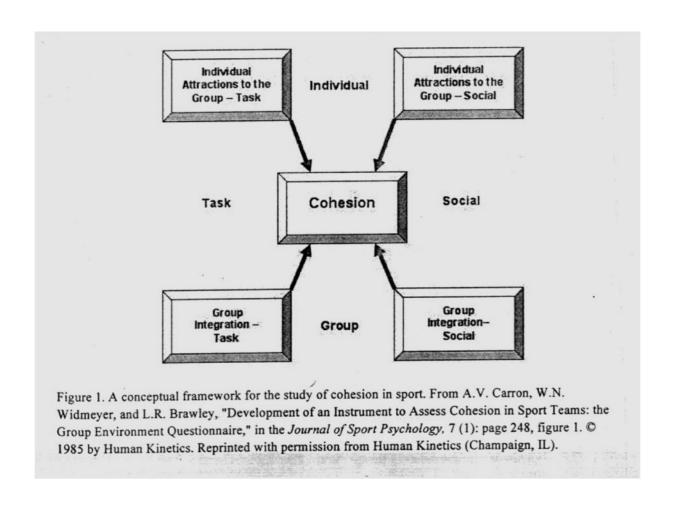
"A dynamic process that is reflected in the tendency for a group to stick together and remain united in the pursuit of its instrumental objectives and/or for the satisfaction of member affective needs" (Carron, Brawley, & Widmeyer, 1998)

Multidimensional: task – social Dynamic: changes over time

Instrumental: reflects the reasons for group formation and maintenance

Affective: associated with positive affect

Conceptualization of cohesion (Carron, Widmeyer, & Brawley, 1985)



Conceptual model of cohesion (Carron, Widmeyer, & Brawley, 1985) Individual and group aspects of cohesion are represented as multiple beliefs and perceptions of individual members of a group

Group integration

beliefs and perceptions individual members hold about the group in total

Individual attractions to the group

beliefs and perceptions about what attracted (and attracts) the person

task: referring to goals and objectives

social: referring to interpersonal relationships

NO Group integration – task

Group integration – social

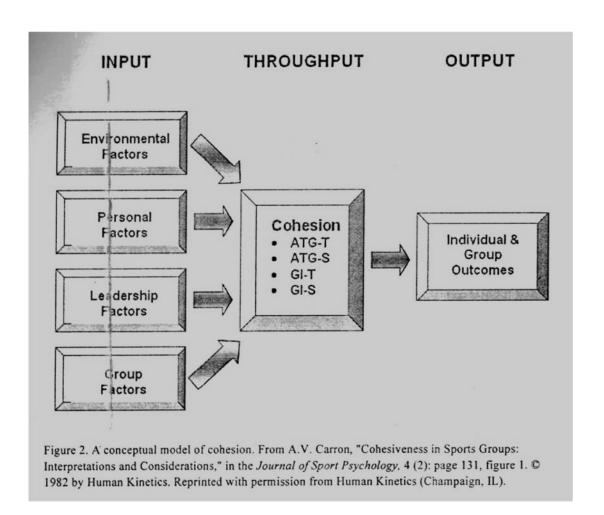
Individual attraction - task

Individual attraction - social

External factors

Internal (personal) factors

Determinants of cohesion



Determinants of cohesion

Environmental factors (Granito & Rainey, 1988; Carron & Spink, 1995) level of competition

size of team

significant others

Personal factors (Carron & Hausenblaw, 1998; Widmeyer & Williams, 1991; Carron & Dennis, 2001)

demographic (gender, age, homogeneity)

cognitive and motivational (satisfaction, anxiety)

behavioural (adherence, social loafing)

Leadership factors (Carron & Chelladurai, 1981; Brawley, et al., 1993; Westre & Weiss, 1991)

social support

instruction

decision making

Team factors (Carron & Dennis, 2001; Paskevich et al., 2001)

task characteristics

role clarity – acceptance

conformity to norms

collective efficacy

The cohesion – performance relationship

Is there a relationship?

Research findings on the relationship

How strong this relationship is?

Meaningfulness of the relationship

What is the direction of the causality?

Cohesion influence performance?

Performance influence cohesion?

What other factor affect the cohesion-performance relationship?

Moderator variables

What are the mechanisms explaining the relationship?

Mediator variables

The cohesion – performance relationship

Review by Widmeyer, Carron, & Brawley (1993) 83% of the studies supported a positive relationship

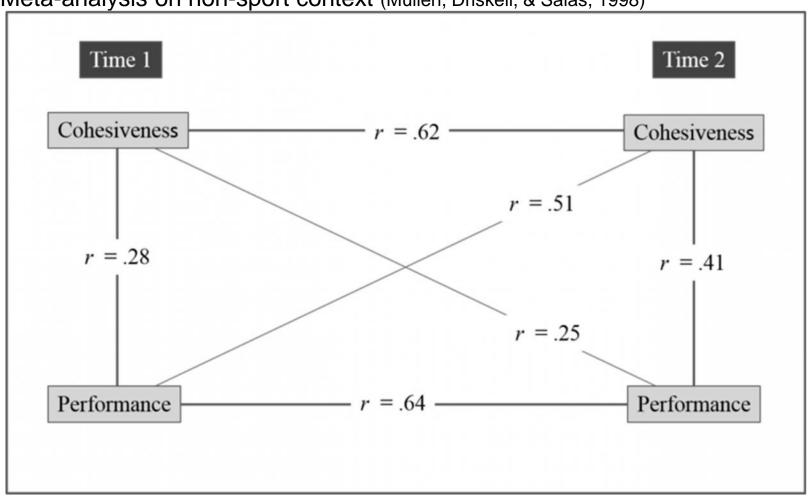
Review by Mullen & Cooper (1994) 92% of the studies supported a positive relationship

Strength of relationship

Direction of causality

Strength of relationship / Direction of causality

Meta-analysis on non-sport context (Mullen, Driskell, & Salas, 1998)



The cohesion – performance relationship

Review by Widmeyer, Carron, & Brawley (1993) 83% of the studies supported a positive relationship

Review by Mullen & Cooper (1994)
92% of the studies supported a positive relationship

Strength of relationship

Low to moderate, but meaningful (effect varying from 16% - 40%) (Widmeyer, Carron, & Brawley, 1993)

Direction of causality

The relationship is bi-directional – circular (Landers, Wilkinson, Hatfield, & Barber, 1982)

The impact of performance to cohesion is stronger than the impact of cohesion to performance (Grieve, Whelan, & Meyers, 2000; Mullen & Cooper, 1994)

^{*} Methodological limitation: measurement of cohesion, assessment of performance

The cohesion-performance relationship – Moderators

Task type (Carron & Chelladurai, 1979; Landers & Lueschen, 1974)
independent (e.g. team gymnastics, relays) # dependent (e.g. football)
cohesion more important for dependent (cooperation, competitiveness)

Group drive – productivity norms when norms productivity high the relationship is higher

The cohesion-performance relationship – (Possible) Mediators

Beliefs in ability of the group (Spink, 1990)

Involvement (Carron et al. 1988)

Role clarity and acceptance (Dawe & Carron, 1990)

Goal acceptance (Widmeyer, Silva, & Hardy, 1992)

Satisfaction (Williams & Hacker, 1982)

Social support (Rees & Hardy, 2000)

Stability (Brawley et al. 1988)

Other correlates (Weinberg & Gould, 2007)

Group status

Collective efficacy

Decision style

Sacrifice

Skill level

Social loafing

Responsibility

Anxiety

Measurement

Sport Cohesiveness Questionnaire (Martens, Landers, & Loy, 1972) no evidence for psychometric support

Multidimensional Sport Cohesion Instrument (Yukelson, weinberg, & Jackson, 1984)

- (a) attraction to the group
- (b) unity of purpose
- (c) quality of team-work
- (d) values roles

lack of theoretical basis - data driven

Group Environment Questionnaire (Carron, Widmeyer, & Brawleyu, 1985) based on conceptual model of cohesion psychometric support

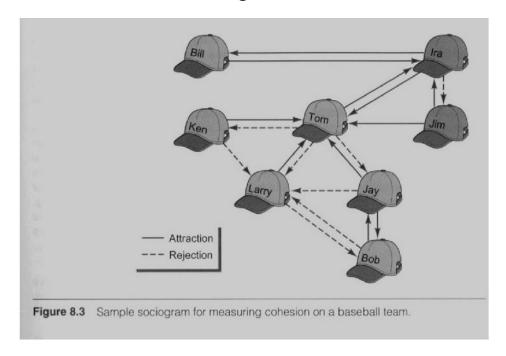
group integration — task (e.g. we all take responsibility for poor performance) group integration — social (e.g. like to spend time together in the off-season) individual attraction — task (e.g. we are united in in trying to reach out goals) individual attraction — social (e.g. some of my best friends are in the team)

Youth Sport Environment Questionnaire (Eys, Loughead, Bray, & Carron, 2008) task cohesion (We all share the same commitment to our team's goals) social cohesion (Some of my best friends are on this team)

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Measurement – Sociograms

Name the three persons in this team you would most/less like to ... practice with, share a room, go out with,



More analytic (at the descriptive level) cliques, closeness, friendships, mutuality, isolation

Less popular

Less practical for analysis

Research designs

Cross-sectional

correlates of cohesion (vast majority of research)

Longitudinal

cohesion-performance relationship (Landers, et al. 1982; Williams & Hacker, 1982)

Experimental

causality in the cohesion-performance relationship (Grieve, Whelan, & Meyes, 2000)

Intervention

strategies for enhancing cohesion (Senécal; Loughead, & Bloom, 2008)

Building team cohesion

The coach The members

Role clarity – acceptance Get to know the others

Togetherness Help others in the team

Identity – Distinctiveness Give positive reinforcement

Cooperation Be responsible

Group goals Communicate with the leader (coach)

Communication Resolve conflicts immediately

Commitment Give 100%

Make sacrifices

Barriers to cohesion

'Big' personalities

Role conflict (task # social)

Communication breakdown

Goals disagreement

Strive for power

Group dynamics

Key readings

Carron, A. V., Hausenblas, H. A., & Eys, M. A. (2005). *Group dynamics in sport*. Morgantow., WV: Fitness information technology.

Paskevich, D.M., Estabrooks, P.A., Brawley, L.R., & Carron, A.V. (2001). Group cohesion in sport and exercise. In In R.N. Singer, H.A. Hausenblas, & C.M. Janelle (Eds), *Handbook of Sport Psychology* (2nd edition), pp. 472-494. New York: Wiley.

Eys, M. A., Beauchamp, M. R., & Bray, S. R. (2006). A review of team roles in sport. In S. Hanton & S. D. Mellalieu (Eds) *Literature reviews in sport psychology* (pp. 227-255). Nova Science Publishers.

Loughead, T. M. & Hardy, J. (2006). Team cohesion: from theory to research to team building. In S. Hanton & S. D. Mellalieu (Eds) *Literature reviews in sport psychology* (pp. 257-287). Nova Science Publishers.

Weinberg, R.S., & Gould, D. (2007). Foundations of sport and exercise psychology. New York: Human Kinetics.

For presentation

Look for:

Experimental / intervention / longitudinal studies