



Enhancing entrepreneurial ecosystems for education



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HORIZON-EIE-2022-SCALEUP-01-01 Expanding Entrepreneurial Ecosystems

Business Model Development

Video 2

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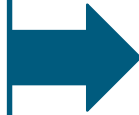


Knowledge on Business Model Development is essential for Early-stage Entrepreneurs



Challenges

- Lack of **Experience** on BMD
- Limited **Resources**
- Access to feedback and **mentorship**



BM



Relevance

- Prioritizing initial business model development increases **probability of survival and growth** for entrepreneurs.
- Clear business models can lead to up to **30% faster break-even** for startups.

Video-Objectives

- Introduce the **Business Model Canvas (BMC)** and its background
- Provide an **advanced understanding** of the different BMC components and their application

Definition & History of the Business Model Canvas

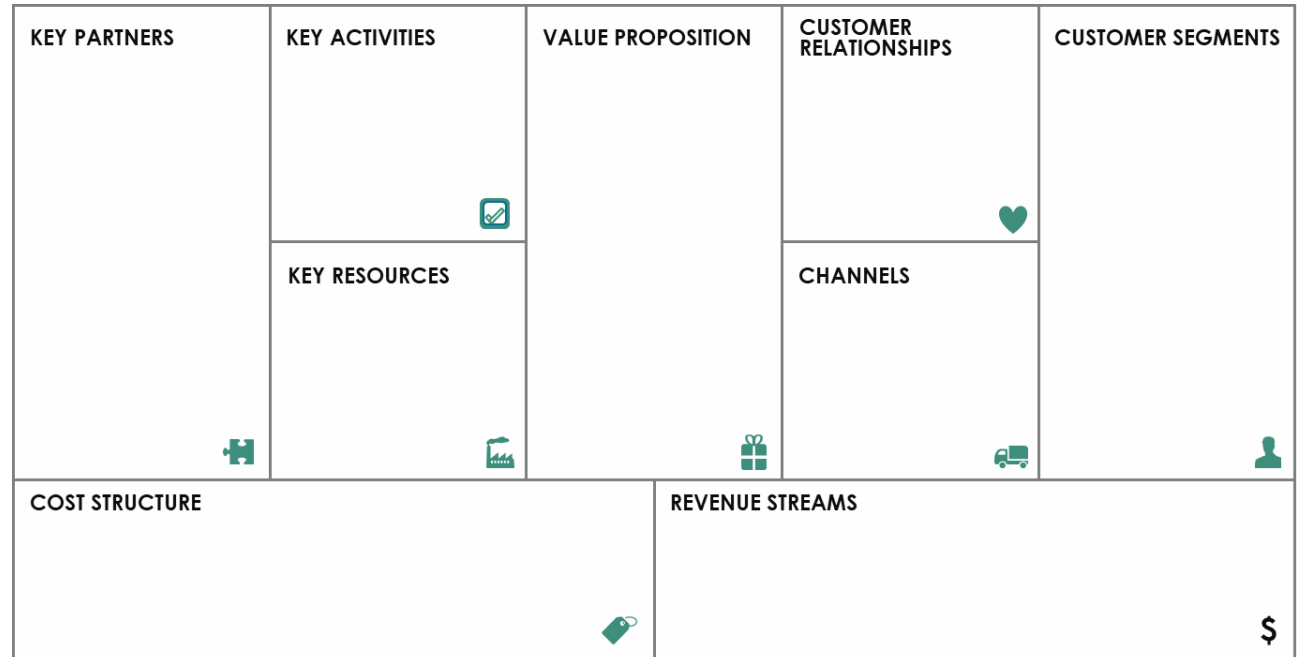


Business Model Canvas (Osterwalder & Pigneur, 2010)

Definition

A business model canvas is defined as an organizational tool that is used for analyzing and designing business models and solving organizational transformation problems. It showcases the business model in its constituent parts and provides an holistic overview.

Macha-Huamán, et al. (2023)



Benefits & Variants of the Business Model Canvas



The BMC enables Start-ups to identify key strategic factors

BMC

KEY PARTNERS	KEY ACTIVITIES	VALUE PROPOSITION	CUSTOMER RELATIONSHIPS	CUSTOMER SEGMENTS
	KEY RESOURCES		CHANNELS	
COST STRUCTURE	REVENUE STREAMS			



Benefits



- Clarity and Visualization
- Comprehensive Overview



- Communication
- Iterative Process



- Strategy Testing
- Alignment of Activities
- Risk Management

There are multiple variations of the BMC

Classic BMC

KEY PARTNERS	KEY ACTIVITIES	VALUE PROPOSITION	CUSTOMER RELATIONSHIPS	CUSTOMER SEGMENTS
				
	KEY RESOURCES		CHANNELS	
				
COST STRUCTURE		REVENUE STREAMS		
		\$		

Lean BMC

PROBLEM List your customers top 3 problems	SOLUTION Outline possible solution for each problem	UNIQUE VALUE PROPOSITION Single, clear, compelling that turns an unaware visitor into an interested prospect	UNFAIR ADVANTAGE Something that can't be easily copied or bought	CUSTOMER SEGMENTS List your target customers and users
EXISTING ALTERNATIVES List how these problems are solved today	KEY METRICS List key numbers telling how your business is doing today	HIGH LEVEL CONCEPT List your X for Y analogy (e.g. YouTube = Flickr for videos)	CHANNELS List your path to customers	EARLY ADOPTERS List characteristics of your ideal customer
COST STRUCTURE List your fixed and variable costs		REVENUE STREAMS List your sources of revenue		

Environmental BMC

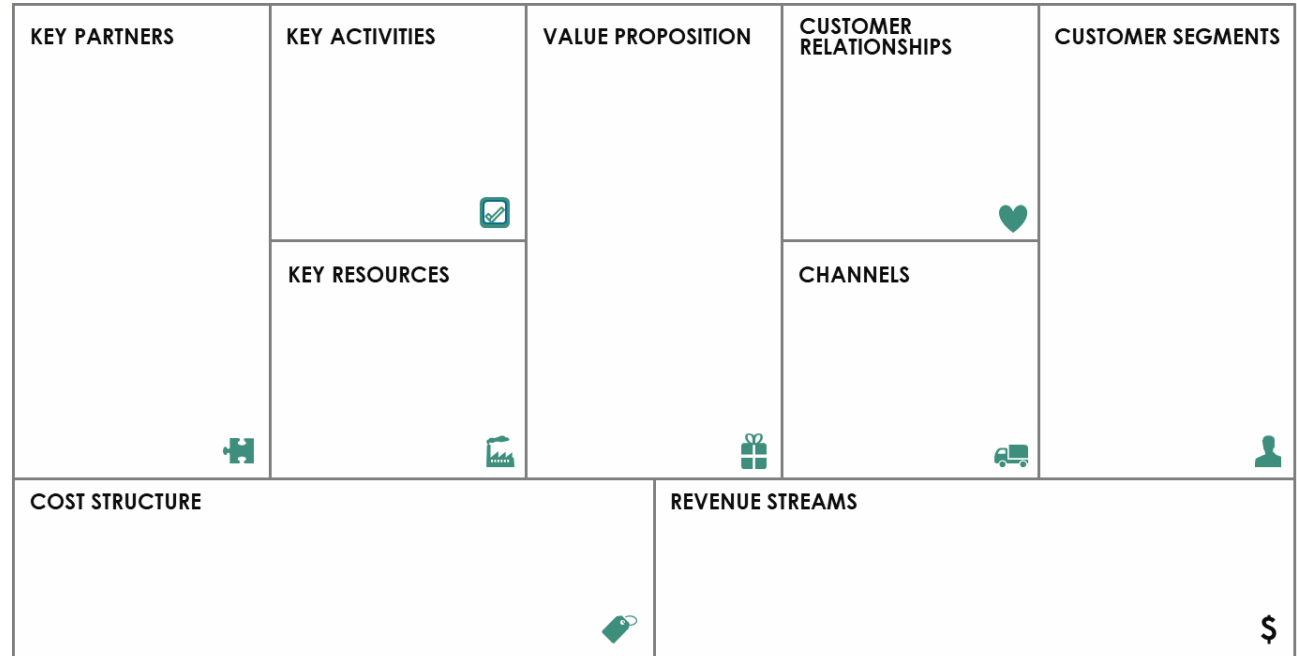
Supplies and Out-sourcing 	Production 	Functional Value 	End-of-Life 	Use Phase 
	Materials 		Distribution 	
Environmental Impacts 		Environmental Benefits 		

The classic Business Model Canvas (Osterwalder & Pigneur, 2010)

Definition

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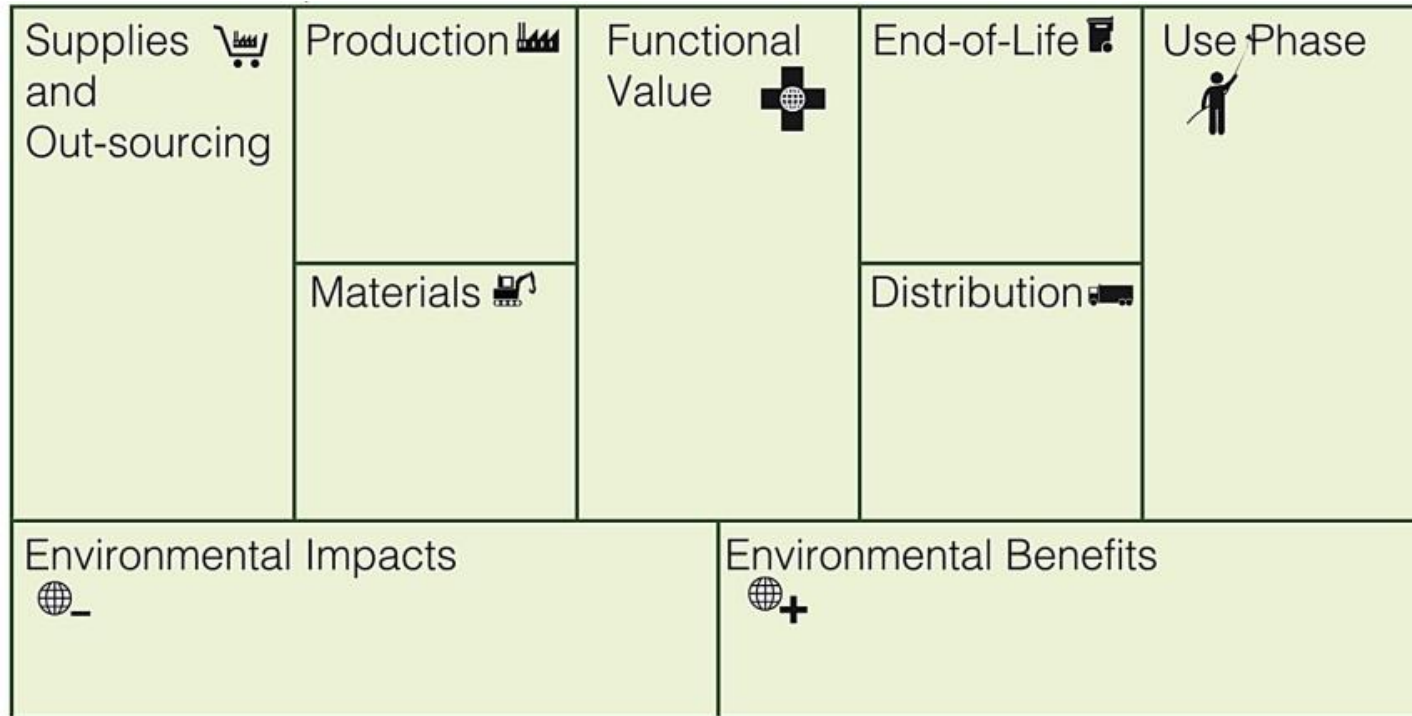
Macha-Huamán, et al. (2023)



The lean Business Model Canvas (Maurya, 2010)

PROBLEM List your customers top 3 problems	SOLUTION Outline possible solution for each problem	UNIQUE VALUE PROPOSITION Single, clear, compelling that turns an unaware visitor into an interested prospect	UNFAIR ADVANTAGE Something that can't be easily copied or bought	CUSTOMER SEGMENTS List your target customers and users
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COST STRUCTURE List your fixed and variable costs		REVENUE STREAMS List your sources of revenue		

The environmental Business Model Canvas (Joyce & Raymond, 2016)



The 9 Business Model Canvas Elements



The application of the classic Business Model Canvas (Osterwalder & Pigneur, 2010)

Goal

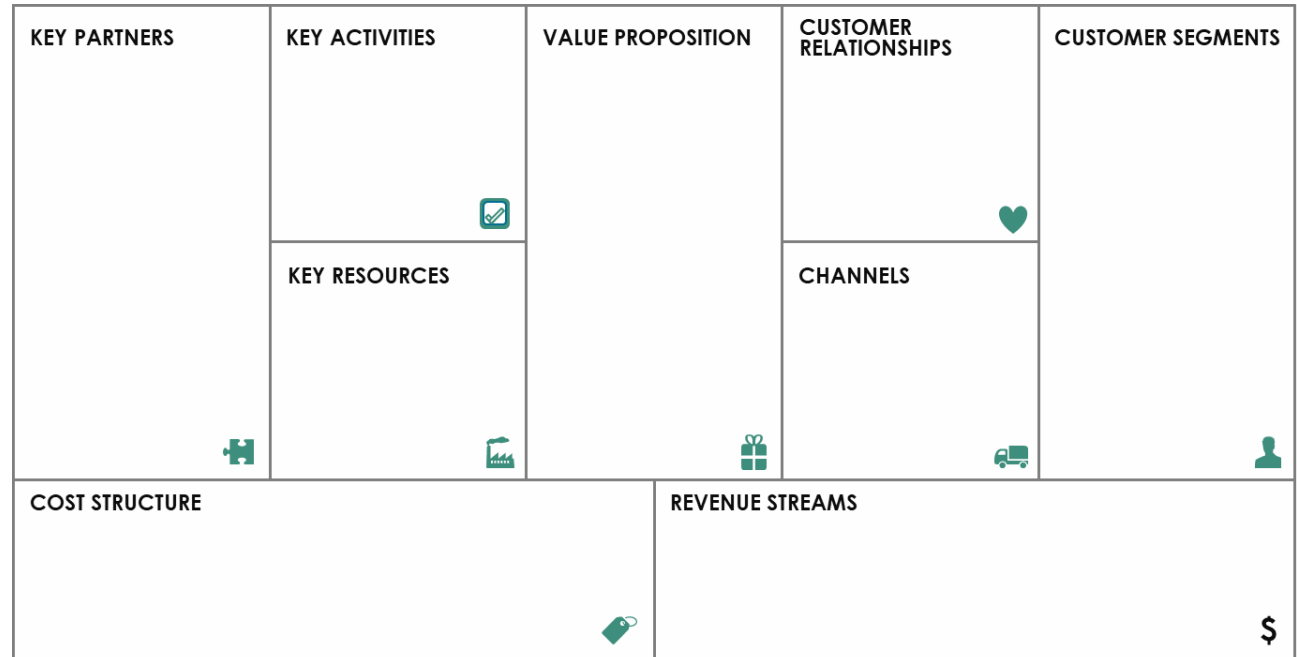
Understand the Business Model.

How

Ask yourself specific questions.

Outcome

Identify areas that require refinement, further development, or potential change.



The classic Business Model Canvas – Key Partners (Osterwalder & Pigneur, 2010)

BMC Element

Key Partners

Questions

- Who are our most important partners?
- Who are our most important suppliers?
- Do suppliers offer special conditions in purchasing?
- Am I dependent on certain suppliers for procurement or sales?
- Do partnerships exist for the development of new markets?

Outcome

- Assess the role of key partners and the potential value they bring to the business.
- Consider how these partnerships enhance the business model.

The classic Business Model Canvas – Key Activities (Osterwalder & Pigneur, 2010)

BMC Element

Key Activities

Questions

- What activities does our value proposition require?
- What features could be added to the product for a greater value proposition?
- How can customers be tied to the company even better?
- How many employees need to be recruited and trained in what timeframe?

Outcome

- Analyze the core activities required to deliver the value proposition.
- This analysis should identify what activities are critical, cost-effective, and unique to the business.

The classic Business Model Canvas – Key Resources (Osterwalder & Pigneur, 2010)

BMC Element

Key Resources

Questions

- What resources do we need for our performance /distribution channels/customer retention/revenue streams?
- Material/technical
- Knowledge based
- Team
- Financial

Outcome

- Assess whether there are potential resource constraints or dependencies.
- Ensure that the essential resources (e.g., technology, talent, infrastructure) are available and allocated effectively.

The classic Business Model Canvas – Value Proposition (Osterwalder & Pigneur, 2010)

BMC Element

Value Proposition

Questions

- What is our value proposition?
- What activities does our value proposition require?
- What features could be added to the product for a greater value proposition?
- How can customers be tied to the company even better?

Outcome

- The analysis should determine if the value proposition is well-defined, unique, and compelling to the target customer segments.
- Is it solving a real problem or addressing a need in the market?

The classic Business Model Canvas – Cost Structure (Osterwalder & Pigneur, 2010)

BMC Element

Cost Structure

Questions

- What are the most important expense items in our business model?
- Which resources/areas generate the greatest costs?
- How high are the acquisition costs per customer?
- What are the margins of the individual products?

Outcome

- Review the cost structure to identify areas where costs can be optimized, reduced, or managed more effectively.
- Ensure that the entity can operate within its budget constraints.

The classic Business Model Canvas – Customer Relationship (Osterwalder & Pigneur, 2010)

BMC Element

Customer Relationship

Questions

- Who is our customer?
- How are customers reached?
- Where can the customer buy the offer?
- How is a high level of customer satisfaction ensured?
- How are incentives for repurchase set at the right time?
- How is the customer supported after the sale?

Outcome

- Assess the strategies for building and maintaining relationships with customers.
- Ensure that they are appropriate for the type of product or service being offered.

The classic Business Model Canvas – Channels (Osterwalder & Pigneur, 2010)

BMC Element

Channels

Questions

- Through which channels do our primary customer segments want to be reached?
- How are we reaching them now?
- How are our channels integrated?
- Which channels work best?
- Which channels are most cost-efficient?

Outcome

- The analysis should reveal how the entity plans to reach its customers and deliver its value proposition.
- Consider whether the chosen distribution channels are cost-effective and efficient.

The classic Business Model Canvas – Customer Segments (Osterwalder & Pigneur, 2010)

BMC Element

Customer Segments

Questions

- Who buys my product?
- What distinguishes my target group?
- Which customer groups are the most valuable?
- Which strategy do I pursue in which customer group?

Outcome

- The analysis should reveal if these segments are well-defined, if they represent viable markets, and if the startup is effectively targeting them
- Understanding the characteristics and needs of customer segments is crucial.

The classic Business Model Canvas – Revenue Streams (Osterwalder & Pigneur, 2010)

BMC Element

Revenue Streams

Questions

- What benefits are our customers willing to pay for?
- How do they currently pay?
- How would they prefer to pay?
- How much does each revenue stream contribute to total revenue?

Outcome

- Evaluate the revenue model and pricing strategies.
- Determine if the pricing is competitive and if it aligns with the perceived value of the product or service.