

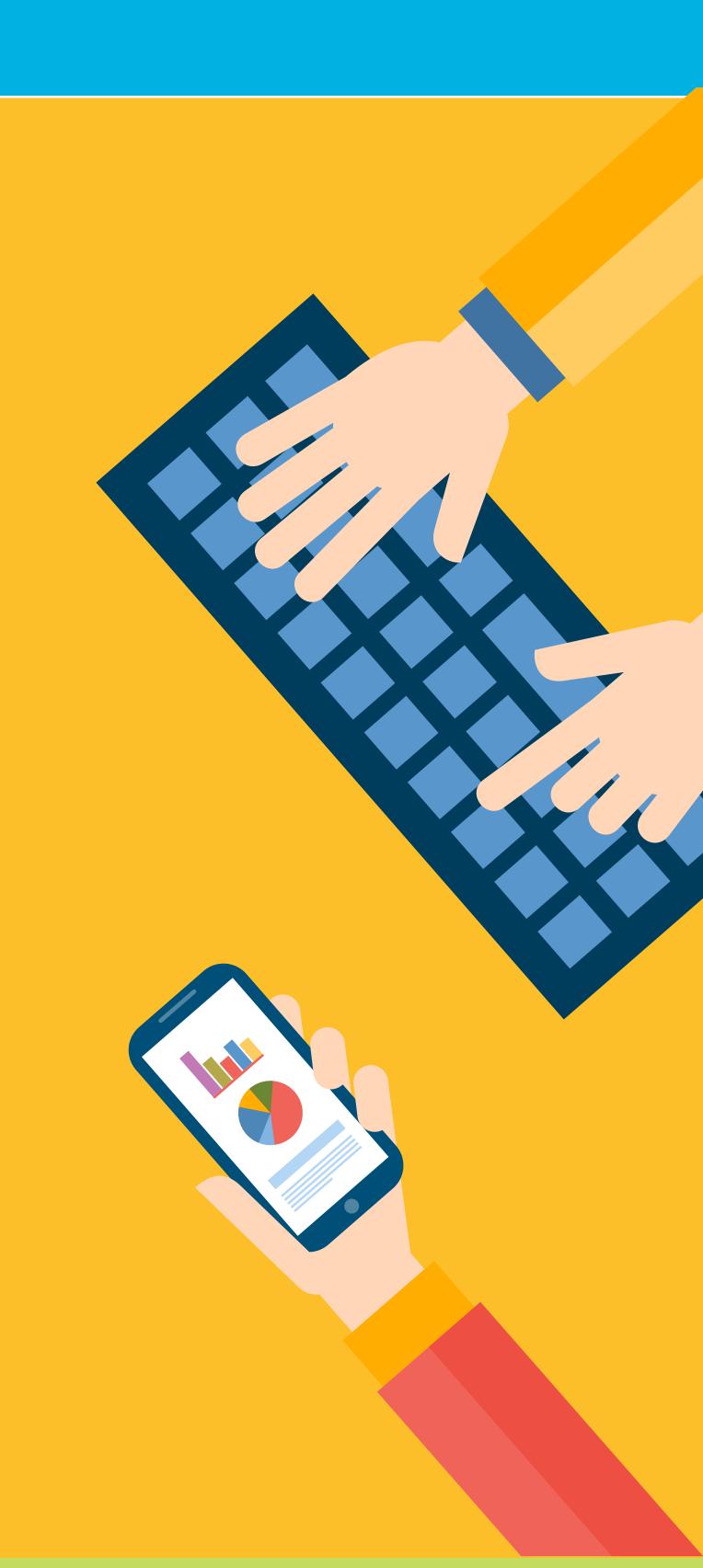
DIGCONP

THE DIGITAL COMPETENCE FRAMEWORK FOR CITIZENS WHY - WHAT - FOR WHOM



Digital society needs digitally-competent citizens

Being digitally competent means using digital technologies in a confident and safe way for various purposes such as working, getting a job, learning, shopping online, obtaining health information, being included and participating in society, entertainment, etc.



Digital skills in Europe



HAVE INSUFFICIENT OR NO DIGITAL SKILLS

Source: Digital Agenda Scoreboard 2015



HAVE NO DIGITAL SKILLS

DigComp describes

21 competences

that citizens and policymakers can use as tools to improve digital competence



Uses of DigComp

EMPLOYMENT SERVICES



Can assess and certificate job seekers' skills and offer career guidance and training JOB SEEKERS



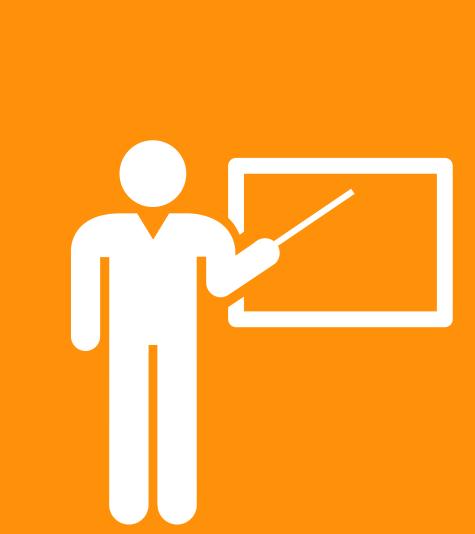
Can self-certificate their level of digital competence using the new Europass CV

E-COMMERCE



Consumers can shop online with confidence and safety

TEACHERS



Can improve their professional development

LEARNERS



Can develop their digital competence for the future



Joint

Centre

Research

Find out more

DigComp

Europass

https://ec.europa.eu/jrc/digcomp

https://europass.cedefop.europa.eu/

The Digital Competence framework contributes to the European Skills Agenda.

DigComp is a collaboration between JRC's Institute for Prospective Technological Studies and DG Employment,

Social Affairs & Inclusion





DIGCOMP

THE DIGITAL COMPETENCE FRAMEWORK FOR CITIZENS THE COMPETENCES



data processing

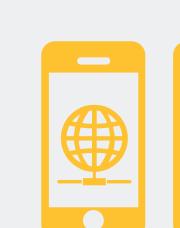




Safety



Problem solving





















COMPETENCES









Browsing, searching and filtering information



Evaluating information and data through digital technologies



Storing and retrieving information and data



Communication





Sharing information and content through digital technologies





Engaging in citizenship through digital technologies



Collaborating through digital technologies



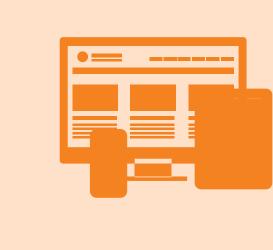
Managing digital identity

Netiquette

Content creation



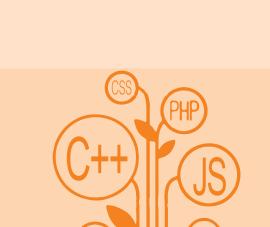
Developing content



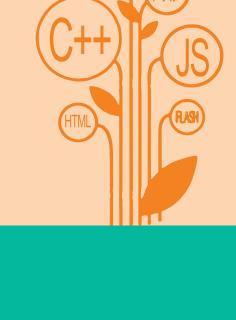
Integrating and re-elaboraring content



Copyright and licenses



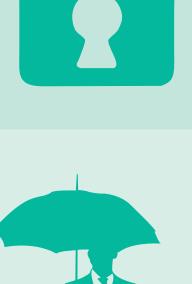
Programming



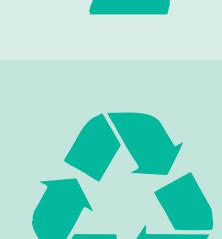
Safety



Protecting devices



Protecting personal data and privacy



Protecting the environment

Protecting health

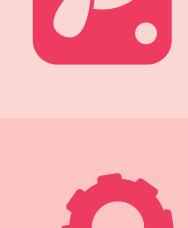


Problem solving



Solving technical problems

Identifying digital competence gaps



Identifying needs and technological responses









